



Mobile Assistant



Information Hotline

0871 7000 170
+44 (0)1452 546742
conferencing@intercalleeurope.com

Reservations

0870 043 4167
+44 (0)1452 553456
resv@intercalleeurope.com

www.intercalleeurope.com

Would you benefit from being able to join a phone-based meeting with the touch of a single button? If you are a frequent traveller or often join meetings while out of the office, InterCall's mobile Assistant is a new, easy-to-use solution that will keep you connected.

InterCall's Mobile Assistant allows you to join an InterCall Reservationless-Plus audio conference by pressing a single button on your mobile phone. Mobile Assistant can store up to eight unique sets of conference details allowing you to quickly and easily join meetings while mobile.

MOBILE ASSISTANT FEATURES

- + Join a Reservationless-Plus conference with the click of a button.
- + Create up to eight conference profiles.
- + Edit and delete conference profiles
- + Control your conference from within your phone.
- + Free of charge to InterCall customers.

HOW TO DOWNLOAD MOBILE ASSISTANT

- 1 Visit www.intercalleeurope.com/mobilemeet
- 2 Select Click here to request the Mobile Assistant for your Blackberry device.
- 3 Select your Blackberry model. If your phone is not displayed, select the closest phone available.
- 4 Complete the form and select the SMS Download option. This will send a text message to your phone with the URL link to download/install the application.
- 5 Click the URL within your text message. This will take you to a web service displaying the application information. Select Download to begin the installation process.
- 6 The Mobile Assistant will be downloaded to your phone and installed.
- 7 Depending on your phone, a restart may be required to complete the installation process.

HOW TO SET UP MOBILE ASSISTANT

- 1 Open the InterCall application from your programs listing.
- 2 Select New Profile
- 3 Enter a meeting name in the Profile Name section.
- 4 Enter your main Reservationless-Plus Conference code.
- 5 If you are the Leader of the conference, also enter your Leader PIN. If you are not the Leader leave this section blank. The Leader PIN will not be displayed during input or editing for security reasons.
- 6 Use the Notes section to enter additional details about the conference.
- 7 Click Save.



HOW TO START A MEETING USING MOBILE ASSISTANT

- 1 Open the InterCall application.
- 2 Click once on the profile of the conference that you wish to start or join.
- 3 The dialing application will connect you directly into the conference without having to enter your Conference Code or Leader PIN.

KNOWN ISSUES

There are a couple of known issues with the Mobile Assistant. We are working to correct them but please take note of the following:

Conference Record: If you need to record your Reservationless-Plus conference call, please use the *2 keypad command. Do not use the conference record function on your Blackberry screen as your call will not be saved on our systems.

Dial Out: If you need to dial out to a participant during your Reservationless-Plus call, please contact the Operator by pressing *0. The dial out to participant function on the Blackberry screen and the *1 dial out keypad command are not currently working correctly.

AVAILABILITY

The InterCall Mobile Assistant is currently available with the following Blackberry phones:

BlackBerry 7130c

BlackBerry 7130e

BlackBerry 7230

BlackBerry 7250

BlackBerry 7280

BlackBerry 7290

BlackBerry 8700g

The feature will shortly be available on the Treo 600, 650 and 700

THE FIRST OF MANY

The Mobile Assistant is the first of many mobile applications from InterCall. To keep up-to-date with new products and features, please visit www.intercalleeurope.com/mobilemeet